

AMICI TERMS AND CONDITIONS

1. Service provider and purpose.

1.1. Entity providing the Amici application service for La Tagliatella.

COMPANY NAME: PASTIFICIO SERVICE, S.L.U. (Sole Proprietorship) (hereinafter, "PS"); Tax ID Number: B-25452566; registered address at Paseo de la Castellana, 163, 69th floor. Madrid - 28046- (Madrid); subsidiary company belonging to the AmRest Holdings, SE group (www.amrest.eu).

1.2. Program.

PS has created the AMICI loyalty club (hereinafter, the "Program") to offer its customers offers, benefits, raffles, prizes, vouchers, discounts, or promotions, whether deferred or immediate (hereinafter, "Benefits") at La Tagliatella® restaurants (hereinafter, "**La Tagliatella**") participating in the Program at any given time, operated by PS and/or franchised restaurants. The updated list of La Tagliatella restaurants participating in the Program at any given time can be found at <https://www.latagliatella.es/restaurantes-y-reservas> app AMICI Tagliatella. PS reserves the right to change, reduce, or expand the number of its own and franchised restaurants.

1.3. Registration.

Currently, customers can register for the Program by downloading the Amici mobile application through [Google Play](https://play.google.com/store/apps/details?id=com.amrest.amici) and the [App Store](https://apps.apple.com/es/app/amici-la-tagliatella/id1444444444) (hereinafter, the "Amici" app) and completing the registration form. PS may expand, modify, or replace the identification media if it deems it necessary for the needs of the Program, notifying the customer accordingly.

2. Terms of use of the "Amici" app.

2.1. Purpose.

These terms and conditions of use for the Amici de La Tagliatella app (hereinafter the "**Terms of Use**"), the group's privacy policy (<https://www.latagliatella.es/aviso-legal>) (hereinafter the "**Privacy Policy**") and the general terms and conditions of sale for Products offered on Amici de La Tagliatella (hereinafter the "**General Terms and Conditions of Sale**") and any other terms and conditions that may be established (hereinafter collectively the "**Legal Terms**") are intended to regulate any commercial relationships that may

arise between the group of companies of AmRest Holdings, SE (hereinafter, the "Group") and/or the franchises of the

trademarks owned by the same (hereinafter referred to as the "**Franchises**") with users of Amici de La Tagliatella with respect to establishments, restaurants, and shops (including Take Away), whether operated by the Group or by the Franchises, hereinafter collectively referred to as the "**Establishments**."

2.2. Scope of application.

These Legal Terms apply both to access via Amici de La Tagliatella and to the services offered through it, whether by the owner of Amici de La Tagliatella, i.e. PS, or by any company in the Group or by the Franchises. These Legal Terms shall prevail over any previous terms.

2.3. User status.

User status is acquired simply by registering with Amici de La Tagliatella and expressly accepting these Legal Terms (hereinafter, the "**User**" or "**Users**").

Users expressly and fully accept these Legal Terms by electronically confirming their acceptance when installing the Amici de La Tagliatella app and/or using the services offered through it. If these terms are replaced in whole or in part by others, acceptance of the new legal terms shall be governed by the provisions of Section 5 of these Legal Terms.

Likewise, to install the Amici de La Tagliatella app, you must be over 18 years of age and a member of Amici de La Tagliatella (hereinafter, the "**Member(s)**") or an authorized member of the Member (hereinafter, the "**Authorized Member(s)**") or an employee of the group and their authorized family members. With regard to minors under the age of 18, parents or legal guardians shall be solely responsible for monitoring and controlling access to and use of the Amici de La Tagliatella app by minors in their care.

In accordance with current state, regional, and local regulations on drug addiction prevention and the protection of minors, the purchase of alcohol by minors under the age of 18 is prohibited. Therefore, the purchase of any alcohol-based product through La Tagliatella's Amici app is legally prohibited for minors under the age of 18. In case of doubt, the User may be asked to provide proof of age by showing an identity document at the time of collection of the Products.

Users shall access and use the services of La Tagliatella's Amici app under their sole and exclusive responsibility and solely on the basis of the legal relationship that binds them to the Group. At any time, the Group, through any means or medium and/or through its employees, may require Users to provide proof of any of the requirements that apply to them.

2.4. Required technology and devices.

Users must have a smartphone equipped with the Android or iOS operating system.

The costs of connecting to La Tagliatella's Amici app, all the technical means and requirements necessary to access it, as well as any other charges that legally correspond or may correspond in the future to the User, shall be borne by the Users, who assume them in their entirety.

2.5. Use of the Amici de La Tagliatella app.

The Amici de La Tagliatella app provides its Users with access to a wealth of information, services, and data (hereinafter, the "Services") relating to the establishments.

To use the Services, Users must follow all the instructions and directions provided on the various screens of the Amici de La Tagliatella app, filling in, where applicable and for this purpose, the information and/or form required for each Service.

2.5.1. La Tagliatella Amici card and information.

Users may access their Amici de La Tagliatella profile at any time and edit their personal information.

2.5.2. Payments and payment methods.

Users can pay for their orders online through the Amici de La Tagliatella app using the following payment methods:

- Bank card
- Google Pay C Apple Pay

You can pay with your credit or debit card through our secure payment pages. Your account will be charged when the order is completed and you receive confirmation.

2.5.3. Payment verifications and authorizations.

Bank cards will be subject to checks and authorizations by the issuing entity. The Group shall not be liable for any negative responses from the issuers of Users' bank cards or for any consequences arising or that may arise from such responses, including the cancellation of an order or purchase made through the Amici de La Tagliatella app due to non-payment by bank card or other alternative means of payment. Nor shall the Group be liable for any other incident arising from the use of the bank card by the User.

2.5.4. Orders.

Users, in accordance with these Legal Terms and with the provisions of the Section on Section 4 below, may place an order via the La Tagliatella Amici app (hereinafter, the "Orders") for the following purposes:

Takeaway from restaurants that have the active Order Service, operated and run by the Group and Franchises under the "La Tagliatella" brand.

In order to facilitate and improve the Service offered by the App, if you wish to place an Order online through the App, La Tagliatella offers you the option of autocompleting the information we have on file for your registration as a Member of the Program in the personal data section for placing the Order.

2.5.5. Map of establishments and reservations.

Users will be able to find the location of the establishments closest to their location and receive commercial information about them, allowing them to make or cancel reservations at any establishment at no cost.

As in the case of online orders, in order to facilitate and improve the service offered by the app, if you wish to make an online reservation through the app, La Tagliatella offers you the option of autocompleting the information we have on file for your membership in the program in the personal information section in order to complete the reservation.

2.5.6. Geolocation Data.

Our Online Services and restaurant technology may collect information about the exact location of your mobile device or computer using geolocation. On most mobile devices and computer systems, you can disable the collection of this information by adjusting your device or web browser settings. If you have any questions about how to prevent us from collecting precise information about your location, we recommend that you contact your mobile device service provider, device manufacturer, or web browser provider. Some Online Services and restaurant technology may not function properly without information about your location.

2.5.7. Saved cards and addresses.

2.5.7.1. Saved cards.

To facilitate payments, we offer Users the option to save payment methods associated with their profile.

This information is encrypted and stored securely on the servers of the company that provides payment gateway services (PayU).

2.5.7.2. Saved addresses.

To facilitate orders, we offer Users the option to save one or more postal addresses associated with their profile.

2.6. Applicable technical protection measures.

For security reasons, the information provided by Users via the La Tagliatella Amici app will be encrypted and processed in accordance with applicable regulations.

PS informs Users that no personal data will be stored within the Amici de La Tagliatella app on their smartphones.

2.7. User obligations.

Users agree to make appropriate use of the Services offered through the Amici de La Tagliatella app and, by way of example but not limited to, not to use them to: (i) engage in activities that are unlawful, illegal, or contrary to good faith, morality, good customs, public order, and/or public safety; (ii) causing damage to the physical and logical systems of the Group or the Franchises or their suppliers or third parties, or manipulating such systems, introducing or spreading computer viruses or any other physical or logical systems that are capable of causing the aforementioned damage; (iii) attempting to access and use or manipulate the Amici de La Tagliatella accounts of other Users, modifying or manipulating their content or violating their privacy and intimacy or any other fundamental right, or performing any action that prevents or hinders access to the Amici de La Tagliatella app by other Users; (iv) introducing, storing, or disseminating by any means or medium any content that infringes any right of the Group, the Franchises, or any third party, and in particular intellectual or industrial property rights; (v) using the Services to promote, sell, contract, disseminate advertising, or information belonging to oneself or third parties without the prior, express, and written authorization of the Group; (vi) perform any action involving the reproduction, distribution, copying, rental, sale, public communication, transformation, or any other action involving the modification or alteration of all or part of the Amici de La Tagliatella app or the exploitation thereof, for profit or free of charge, without the prior written authorization of the Group; (vii) use the Services offered through the Amici de La Tagliatella app in a manner contrary to these Legal Terms.

The obligations set forth herein are without prejudice to the obligations and duties that Users are legally required to comply with, in accordance with any applicable regulations, regardless of their rank or issuing body, including judicial or transnational bodies.

2.8. Intellectual and industrial property and other related rights.

All Services, as well as the elements included therein (including, but not limited to, data, images, photographs, graphics, animations, creative content, sound, audio, video, drawings or texts, trademarks or logos, trade names or distinctive signs, color combinations, design structure, selection of materials used, computer programs necessary for their operation, access and use, etc.) are the property of the Group or, where applicable, of third parties or individuals from whom the Group holds a license, and are protected by current industrial and intellectual property laws. Likewise, Users undertake and guarantee to the Group that they will not use, disseminate, distribute, publish, export, exploit, reproduce, or copy all or part of its content and/or designs. The Amici de La Tagliatella app is the exclusive property and ownership of PS, which holds the industrial and intellectual property rights, as well as any other rights relating to it. Consequently, Users of the Amici de La Tagliatella app may not use, disseminate, distribute, publish, export, exploit, reproduce, or copy all or part of the content and/or designs of the Amici de La Tagliatella app (including graphic and word marks, legends, phrases, etc.) without the express prior written consent of PS. The Group reserves the right to request the immediate removal of any content or any other material or medium in any medium in relation to the Amici de La Tagliatella app and/or any other material or medium of the Group that has been used, disseminated, distributed, published, exported, exploited, reproduced, or copied in violation of the provisions of these Legal Terms, reserving the right to claim damages in the corresponding amounts, without prejudice to taking any legal action to achieve these ends. The provision of Services through the Amici de La Tagliatella app does not imply in any case the transfer, waiver, or transfer, in whole or in part, of the ownership of the corresponding intellectual and industrial property rights, or any other rights, except with regard to the granting of a right of use for the use of the Amici de La Tagliatella app by Users, subject to compliance with the provisions of these Legal Terms.

2.9. Responsibility.

Users shall be personally liable for any damages of any nature caused to the Group, its Franchises, and any other User or third party due to breach of these Legal Terms. The Group reserves the right to deny or withdraw access to the Amici de La Tagliatella app and its Services at the request of the Group or its Franchises or a third party, to those Users who breach these Legal Terms, even when it considers that there is a high and probable risk of breach that may cause damages to the Group, its Franchises or third parties. Likewise, the Group reserves the right to request the immediate removal of any link or application or content or programs related to the Amici de La Tagliatella app that has been used, disseminated, distributed, published, exported, exploited, reproduced, or copied in violation of the provisions of these Legal Terms by any means and in any medium.

The Group and its Franchises shall not be liable in any case for damages of any kind.

nature that may arise, including but not limited to: (i) errors or omissions in the Amici de La Tagliatella app not attributable to the Group or its Franchises; (ii) Internet connection failures both in accessing the Amici de La Tagliatella app and using its Services and in sending emails and/or SMS messages to its Users; (iii) total or partial unavailability of the Amici de La Tagliatella app, slow access and discontinuity in the operation of the Amici de La Tagliatella app, interruption, suspension, or cancellation of access, whether total or partial, to the Amici de La Tagliatella app; (iv) lack of quality, reliability, accuracy, comprehensiveness, truthfulness, and validity of the contents of the Amici de La Tagliatella app or transmission of viruses or malicious or harmful programs, despite having taken all necessary technological measures to prevent this; (v) information transmitted by Users from the Amici de La Tagliatella app and/or from any other online and offline medium; (vi) damages of any kind that may be due to access and interception, deletion, alteration, modification, or manipulation of any Service of the Amici de La Tagliatella app and communications of any kind that Users transmit, disseminate, store, make available, delete, modify, or alter in any way, receive, obtain, or access from the Amici de La Tagliatella app; (vii) unlawful use, misuse, and fraud of the utility that Users may have attributed to the Amici de La Tagliatella app. The Group reserves the right to exercise all precautionary measures and actions, including criminal proceedings, that may be applicable by law in the event of any breach of these Legal Terms.

2.10. Guarantee.

In accordance with applicable regulations, PS will guarantee the conformity of the Amici de La Tagliatella app throughout the entire period of provision of the digital services provided through it.

3. General Terms and Conditions of the Amici de La Tagliatella Loyalty Program.

3.1. Scope, duration, and mechanics.

Any individual over the age of 18 residing in Spain with a valid NIF or NIE who correctly completes the registration form on the mobile application may join the Program ("Members").

The Program is valid in all La Tagliatella restaurants in Spain.

The Program is in principle of indefinite duration. PS, however, reserves the right to terminate or suspend its duration at any time, without prejudice to the provisions of the Terms and Conditions of the Benefits. Where reasonably possible, PS will give prior notice of the termination or suspension of the Program via the email address that the customer has registered on the registration form, and/or through any other means that PS deems appropriate, as set out in Section 5 of these Legal Terms.

Information regarding the Program will be provided at the email address cliente@latagliatella.com. Participation in the Program is free of charge.

Users may only register one ticket per day and will have a maximum period of 5 days from the date of issue of the invoice.

Members will obtain Benefits (discounts or product gifts) based on their customer type or consumption.

The Benefits may be communicated by any means, for example, through a ticket, notifications in the mobile application, or other electronic means when, for technical reasons, it is not feasible to do so by the above means, for which reason Members give their consent to the sending of these communications. Notwithstanding the foregoing, users may object to receiving such benefits in accordance with the procedure described in the Privacy Policy or, where applicable, by unsubscribing from such communications via the link contained in the electronic communications received or by sending an email to: protecciondedatos@amrest.eu.

To use the Benefits at La Tagliatella restaurants, the following will be taken into account:

- Members must present the support provided by PS (notification in the mobile app, SMS, or email) along with proof of their status as a Program Member.
- The Benefits may have a period of validity for their enjoyment, which in any case will be reflected in each medium that PS makes available to Members (for example, on a ticket from one of the La Tagliatella restaurants).
- In order to redeem the Benefits, PS may require Members to comply with the additional conditions set out in the medium provided.
- Benefits may not be exchanged, altered, compensated, or transferred at the Member's request. Benefits cannot be exchanged for cash.
- Proof of promotion that is torn, tampered with, or damaged, at PS's discretion, or, by way of example and without limitation, photographed in the case of the mobile application, will not be valid.
- The Benefits are usable only once, unless otherwise indicated. The Benefits of the mobile application will become inactive once redeemed.
- Benefits are not cumulative.
- Purchase receipts for the same table cannot be split for the purposes of the Program.
- PS, La Tagliatella, and its participating restaurants are exempt from liability once the Benefits have been delivered to Members.
- PS, La Tagliatella, and its participating restaurants will not be responsible for any taxes arising from the delivery of the Benefits, except for those that they are required to pay by law.

3.2. Loyalty rewards

The Benefits that Members can obtain are divided into levels according to commitment. This is a tiered system that allows our users to enjoy exclusive benefits as they increase their visits to our Establishments. The levels and conditions for achieving them are detailed below. There is a system of three (3) levels: (i) Bronze Level, (ii) Silver Level, and (iii) Gold Level.

Members who register on the Amici app will start at Bronze Level and remain at this level for the first six (6) months, with no possibility of changing levels. At this level, members will receive the following benefits:

- A five euro (\$5) welcome discount for their next visit. This discount is only applicable from Monday to Thursday.
- A five euro (\$5) gift for their birthday, which will be delivered one week prior to their birthday.
- A wide variety of coupons that may include different discount percentages or free dishes. These coupons may be valid for redemption from Monday to Sunday or from Monday to Thursday, depending on customer behavior. The allocation of coupons is based on an algorithm that considers various behavioral variables.

These benefits can be used in the establishments, excluding takeaway and delivery. In order for these benefits to be applicable, the member must make a minimum purchase. The minimum purchase will depend on each coupon.

After the first twelve (12) months, Members will be eligible to move up to the Silver or Gold Level if they meet the Level requirements detailed below.

To reach the Silver Level, Members must visit our Establishments at least three (3) times in a twelve (12) month period. At this Level, Members will receive the following Benefits:

- A complimentary dessert on their next visit. This benefit can be used at our establishments, excluding takeaway and delivery. To be eligible for this benefit, Members must spend a minimum of twenty euros (€20).
- A gift of five euros (€5) for your birthday. This benefit can be used in our establishments, excluding takeaway and delivery. For this benefit to be applicable, the member must make a minimum purchase of forty euros (€40).

To reach Gold Level, Members must visit our establishments at least five (5) times in the same twelve (12) month period as Silver Level visits. At this level, Members will receive the following benefits:

- A free pizza on their next visit. See promotion conditions. This benefit can be used in the Establishments, excluding Take Away and Delivery. For this Advantage to be applicable, the Member must make a minimum purchase of forty euros (€40).
- A gift of ten euros (€10) for your birthday. This benefit can be used in establishments, excluding takeaway and delivery. For this benefit to be applicable, the member must spend a minimum of forty euros (€40).

4. General Terms and Conditions of Sale for Products offered on the Amici de La Tagliatella app.

4.1. Purpose.

The purpose of these General Terms and Conditions of Sale is to regulate the purchase of Take Away Products (hereinafter, "**Take Away**") in restaurants located in Spain operated by the Group and by Franchises under the "La Tagliatella" brand offered by restaurants to Users of the La Tagliatella Amici app through Orders placed from the La Tagliatella Amici app (hereinafter, the "Products"). The Terms of Use, Privacy Policy, and any other conditions that may be established by the Group shall also apply.

4.2. Scope of application.

These General Terms and Conditions of Sale shall apply to Orders for Take Away Products to be taken away and/or consumed in Restaurants. These General Terms and Conditions of Sale shall prevail over any previous ones.

Likewise, the Group informs Users that the procedures for placing Orders will be those described in these General Terms and Conditions of Sale and in the provisions of the Legal Terms as a whole, such that by placing Orders, the User declares that they are aware of and accept these procedures as necessary in order to access the Products and Order Service offered through the La Tagliatella Amici app.

All information provided by Users during the contracting process will be accessible to them at any time via the Amici de La Tagliatella app.

4.3. Products.

The Products offered will be those detailed in the menu published on the Amici de La Tagliatella app (hereinafter, the "Menu") on the day the Order is placed and within the limits of the availability of the Restaurants' stocks.

The User acknowledges and accepts that only the Products listed in the Catalog may be included in their Orders.

The photographs and illustrations presented online are provided for illustrative purposes only and are not binding on the Restaurant.

Restaurant. In any case, differences between the photographs and the Products shall not affect the essential characteristics of the Products.

4.4. Price.

The prices detailed in the La Tagliatella Amici app shall include the VAT legally applicable at the time of placing the Order.

The price of each Product will be as stipulated at any given time in the La Tagliatella Amici app, except in the case of obvious error. Although the Group attempts to ensure that all prices listed in the La Tagliatella Amici app are correct, errors may occur.

If there is an error in the price of any of the Products ordered by the User, the Group will give the User the option of placing their Order at the correct price or canceling it and refunding any amount already paid, even in cases where this is not permitted under Section 4.5 "Right to cancel Orders" of these General Terms and Conditions of Sale.

The Group reserves the right to modify prices at any time. Notwithstanding the foregoing, the price listed in La Tagliatella's Amici app on the day the Order is placed by Users will be the only price applicable to that Order.

4.5. Payment.

Payment for the Products shall be made using the payment methods and under the conditions set out in Sections 2.5.1, 2.5.2, and 2.5.3 of these Legal Terms.

4.6. Right of withdrawal and/or cancellation of Orders.

Users may not exercise their right of withdrawal (cancellation and/or return of the Order) for Orders of perishable Products in accordance with the provisions of Article 103.d) of Royal Legislative Decree 1/2007, of November 16, which approves the revised text of the General Law for the Defense of Consumers and Users and other complementary laws.

Validated, paid, and uncollected Orders, as well as validated, paid, and collected Orders at the time indicated by the User when placing their Order through La Tagliatella's Amici app, cannot be canceled and/or returned. Consequently, in these cases, no amount will be refunded to the User.

The above provisions shall not apply in the following cases:

- On site at the restaurant at the time of collection:

- After the User has verified that the delivery does not correspond to the Order placed. In this case, the User will be entitled to receive the Order as requested online via the La Tagliatella Amici app, or to cancel it and obtain a refund.
- Out of stock/unavailability of the Products requested/Products modified, deleted, or withdrawn by the restaurant. In this case, the restaurant will offer Users alternative Products. If the User does not want any alternative products, the restaurant will cancel their Order and refund their money.

5. Modifications.

5.1. PS reserves the right to cancel, suspend, or modify, at any time, the Program or the Legal Terms (available on the La Tagliatella Amici app and/or on the website www.latagliatella.es). This shall not result in the loss of rights acquired by Members prior to the modification, suspension, or cancellation.

5.2. La Tagliatella reserves the right to modify the amount of the promotional discount, which may be replaced by another of a different value, as well as to modify or cancel the promotion at any time. Any changes to these Legal Terms will be notified to Users sufficiently in advance via the email address they provided during the registration process. Users may terminate their relationship with PS within 30 calendar days of receiving such notification if the modification adversely affects their access to content or services, unless such negative effect can be considered minor.

5.3. If PS cancels or suspends the Program, Users will be informed via the email address they provided during the registration process, where possible, one (1) month in advance so that the customer can redeem their benefits obtained up to the date of modification, suspension, or cancellation of the Program.

5.4. Members may withdraw from the Program by sending their request to unsubscribe from the Program via email to protecciondedatos@amrest.eu. Members will be removed from the Program and any Benefits currently in effect will be deactivated.

5.5. Abusive or fraudulent use of the Program will result in the disqualification of Members and cancellation of their Benefits. PS may take legal action against offenders and refuse to register them in the Program if they subsequently request to do so.

5.6. PS and its Group companies are exempt from liability for Program anomalies that are not directly attributable to them, incidents caused by force majeure and/or malfunctioning of electrical and/or IT service providers. However, PS will make every effort to ensure that Members obtain the Benefits they have earned.

6. Data protection.

La Tagliatella

6.1. Identity and contact details of the Data Controller.



In compliance with Organic Law 3/2018, of December 5, on the Protection of Personal Data and guarantee of digital rights and Law 34/2002, of July 11, on Information Society Services and Electronic Commerce (LSSI), Users are informed that the personal data they provide us through this website, www.latagliatella.es (hereinafter, the "Website"), will be processed as the data controller by PASTIFICIO SERVICE, S.L.U. (Sole Proprietorship), with registered office at Paseo de la Castellana, 163, 69th floor. Madrid - 28046- (Madrid), which guarantees full compliance with current regulations on the protection of personal data at all times.

If you have any questions about data protection, you can contact the PS Privacy Officer at the following email address protecciondedatos@amrest.eu

6.2. Purpose of personal data processing.

Your personal data will be processed in accordance with the purposes and legal bases set out in PS's Privacy Policy. Notwithstanding the foregoing, and by way of example, your personal data will be processed by PS to carry out the following activities in connection with these Legal Terms:

6.2.1. Registration with Amici. PS may process your personal data, such as your first and last names, email address, and date of birth, to verify that Users who are registering meet the legal age requirement to register for the Program. This information will also be requested so that PS can verify that the User is entitled to enjoy various promotions in order to prevent fraud. The legal basis that allows us to process your data for this purpose is that it is necessary in order to establish the contractual relationship we have with you, as well as to comply with our legal obligations.

6.2.2. Customer Service. PS may process your data to manage customer service and respond to requests you send us through the channels provided for this purpose. The legal basis that allows us to process your data for this purpose is that it is necessary to execute the contractual relationship we have with you, as well as our legitimate interest in ensuring the quality of our products and services. We may process such data until your query has been resolved.

6.2.3. Reservation Management and Takeaway Orders. When you make a table reservation at a restaurant or place an order for pickup, we need to process your personal data in order to provide you with this service. The legal basis that allows us to process your data for this purpose is that it is necessary to execute the contractual relationship we have with you. We may process such data until you cancel your account in our application. If you request to cancel your PS user account and have future reservations at our restaurants, we will retain your data.

personal data associated with said reservation, which we understand to remain valid unless you indicate otherwise.

otherwise.

6.2.4. Participation in the Program. We will process your data in order to carry out the necessary steps to manage your participation in the Program. This processing will only apply to Users registered in the Program. The legal basis that allows us to process your data for this purpose is that it is necessary to execute the contractual relationship we have with you. In particular, the processing is necessary in order to maintain the contractual relationship between us and Amici Members and to be able to provide them with the Program participation Service so that they can add visits to our restaurants and benefit from the advantages, locate any restaurant and manage their reservations at any time, save their favorite dishes and restaurants, check the latest additions to our menu, and keep up to date with all our news. We may process such data until your account is deleted from our application.

With regard to locating restaurants, we may process your personal data related to your geographical location in order to show you the restaurants closest to your location. In this regard, we will only process your personal data if you expressly consent to us using the location data from your mobile device. Such consent may be given by accepting the relevant drop-down menu displayed by your mobile device provider prior to sharing location data with us.

6.2.5. Satisfaction surveys about La Tagliatella. We will process your data to carry out statistical studies that allow us to improve our Services. For example, we will evaluate levels of satisfaction with our Products and the Service we provide in our restaurants.

For the purpose of conducting surveys, we may contact you by telephone and email. PS has a legitimate interest in processing your personal data and, in particular, your opinion about the Service, in order to improve it. We understand that you can reasonably expect your information to be processed for this purpose. PS is only interested in obtaining statistical information, so your personal information will only be processed until it is effectively aggregated or anonymized. PS guarantees that the anonymization process is permanent and irreversible, so that once it has been carried out, PS will not be able to associate the information with you again. Under no circumstances will measures be taken that affect you individually.

PS also considers that this purpose is compatible with that indicated in section 1, as there is a relationship between the two purposes (we carry out these statistical studies in order to provide you with a better service). Under no circumstances will measures be taken that affect you individually, and your personal data will be anonymized. We understand, on the other hand, that you can reasonably expect your personal information to be processed for this purpose.

6.2.6. Promotional communications.

6.2.6.1. We will process your data to send you promotional communications, including by electronic means, relating to the activity carried out by PS. Such promotional communications will only be sent based on your express consent. You can adjust your preferences in this regard at any time by revoking the consent you have given via the following address: protecciondedatos@amrest.eu

Notwithstanding the foregoing, if you are registered with Amici, we may process your personal data to send you commercial and advertising information about PS products and services related to the loyalty club on the basis that it is necessary for the execution of the commercial relationship.

6.2.6.2. Finally, if you have authorized PS to use your location data, we may process it to send you personalized promotions based on that location (for example, showing you offers for restaurants closest to your geographical location). If we are unable to use your location data, you may receive generic commercial communications.

PS may process your data for the above purposes indefinitely, provided that you do not revoke your consent. If commercial communications are based on the contractual relationship, PS may process such data until your account in our loyalty club is closed.

6.3. Retention periods.

PS will process your data until it is no longer necessary for the purpose for which it is processed. When the aforementioned periods end, PS will keep your personal data duly blocked during the applicable limitation periods in order to deal with any liabilities that may arise from the processing of the data. When such liabilities expire, your personal data will be irreversibly deleted or anonymized.

6.4. Security measures.

PS will treat your personal data in a strictly confidential manner. It has also implemented appropriate technical and organizational measures to ensure its security and prevent its destruction, loss, unlawful access, or unlawful alteration. In determining these measures, criteria such as the scope, context, and purposes of the processing, the state of the art, and the existing risks have been taken into account.

6.5. Recipients of personal data.

PS will not disclose your personal data to other entities that use it for their own purposes. However, for the management of reservations made through the application, PS may disclose your personal data

to its franchisees so that they can process the relevant reservations at their restaurants.

In addition, PS has several suppliers who assist it in performing various tasks related to the Loyalty Club. For example, PS has entities that assist it with technological issues such as information storage and entities that assist it with customer service management. These providers act as data processors and only access your personal data on behalf of and under the instructions of PS. Prior to any access by one of our providers, PS guarantees that it has signed a data processing agreement that complies with the requirements of the applicable data protection regulations.

6.6. Rights that you may exercise as a data subject.

You have the following rights in relation to data protection:

Right and what it consists of.

1. Right of access: To consult what personal data PS processes.
2. Right of rectification: Modify the personal data processed by PS when it is inaccurate.
3. Right to object: Request that PS does not process your personal data for certain specific purposes.
4. Right of erasure: Request that PS delete your personal data.
5. Right of restriction: Request that PS restrict the processing of your personal data.
6. Right to portability: Request that PS provide you with the information it processes about you in a computerized format.
7. Right to lodge a complaint with the competent authority: If you are not satisfied with the processing of your data by PS, you can bring this to the attention of the Spanish Data Protection Agency (www.aepd.es), as the competent authority.
8. Right to withdraw consent at any time: You may withdraw your consent to processing at any time, without this affecting the lawfulness of the processing carried out prior to the withdrawal.

You may exercise any of the above rights (with the exception of the right to lodge a complaint with a competent authority) by sending a request to the email address protecciondedatos@amrest.eu.

7. Contact and customer service.

7.1. To contact PS and/or resolve any questions about these Legal Terms, Members may contact:

Pastificio Service, S.L.U.

8. Dispute resolution and applicable law.

8.1. Members shall accept PS's interpretative decision on the General Conditions of Sale, these Legal Terms, or any issues relating to the Program not covered herein. In the event of a dispute, Spanish law shall apply before the competent courts to settle any claim.

Terms and Conditions updated on January 26, 2026.